# Supplier Portal Reference Guide





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Note: Click item in table of contents above to be brought to the appropriate page.



## **Welcome Letter**

Hello,

Effective June 1<sup>st</sup>, 2020 you can expect to use the supplier portal as your one stop shop for all information.

#### What is the supplier portal and what are the benefits?

The supplier portal is a browser-based platform that enables collaboration between your organization and Hormel Foods. The supplier portal will provide visibility into agreements, purchase orders, invoices, receipts, and real-time contact information. This system will provide you with the opportunity to manage your own change requests, advanced shipping notices, and profile.

#### What do I need to know?

Logging in:

You will receive an e-mail with a link to create an account. Your login ID should appear in the "Name.Name" format. Please make sure that you bookmark the website after you log-in. Once your password has been set, login using your user name and newly created password.

Our first ask of you is to review and update your existing contact information. Please make sure to assign a contact if you haven't done so already. You can add multiple contacts, and delegate roles to perform specific tasks for each supplier site. When adding contacts to the portal, it is important to note the system will default to one primary contact. You must activate these contacts as a user account. If other users are being added into the Supplier Portal, they will receive a subsequent e-mail to login.

This packet contains all supporting material you will need to execute your tasks. Please refer to the table of contents above for the step by step process for the following tasks below:

- Submitting Supplier Registration Request
- Supplier Portal Roles
- Login and Navigation
- Updating Supplier Profile
- Acknowledge & Review Agreements and Purchase Orders
- Creating Purchase Order Change Request
- Responding to Sourcing Events or Negotiations
- Reviewing Invoice, Payment, and Receipt Information
- Completing Supplier Questionnaire

#### E-mail notifications

You should receive e-mail confirmations on any type of approval, rejection, and request for additional information from the company.

### **Questions or concerns?**

Reach out to your corporate purchasing administrator.

Best Regards, Matt Swigerd Corporate Manager of Purchasing



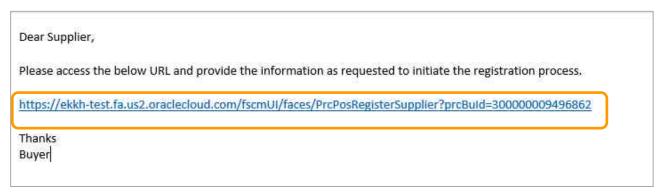
## **Submitting Supplier Registration Request**

Supply Chain Quick Reference Guide (QRG) As of 05/01/2020

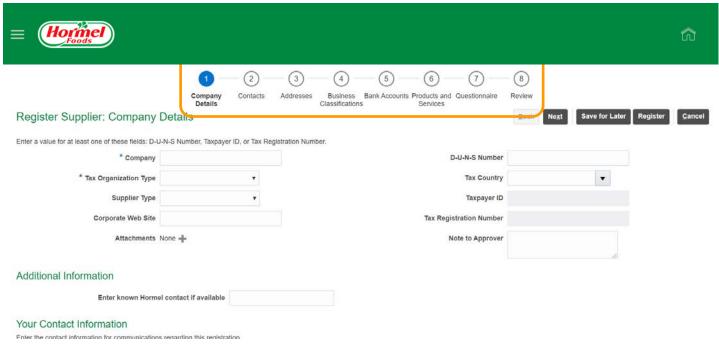
#### **Purpose:**

Provides step-by-step instructions and process considerations to submit a supplier registration request.

As a supplier, you may receive an email with a link to access the supplier registration portal. (The TEST screenshot is portrayed below for illustrative purposes). Click the link. Note: You can also find this link on the Hormel Foods homepage.



You have been redirected to the **Register Supplier** screen. Notice there are eight phases to the registration process. Fill in relevant details in each screen, and Click **Next** to proceed to the next phase/screen.

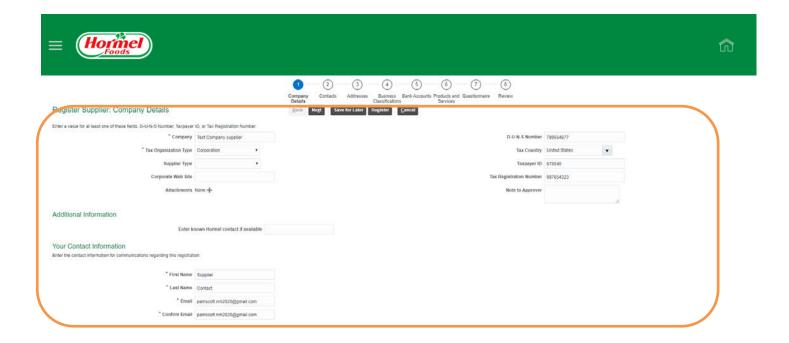






- Attach a Federal EIN document (preferred) or your W-9.
- i
- Any field with an \* (asterisk) is a required field.

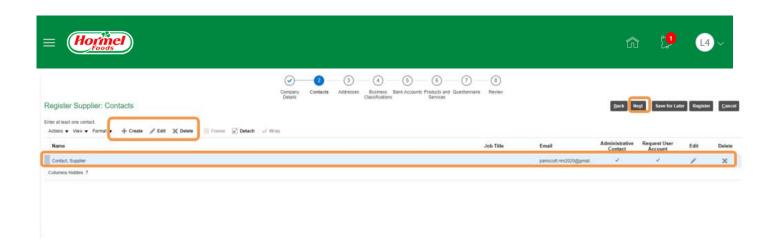
Step 3: Enter required information in the Company Details section and click Next to proceed.



**Step 4:** The **Contacts** screen is displayed.



The Contact Information updated in the previous screen will appear on the screen below.



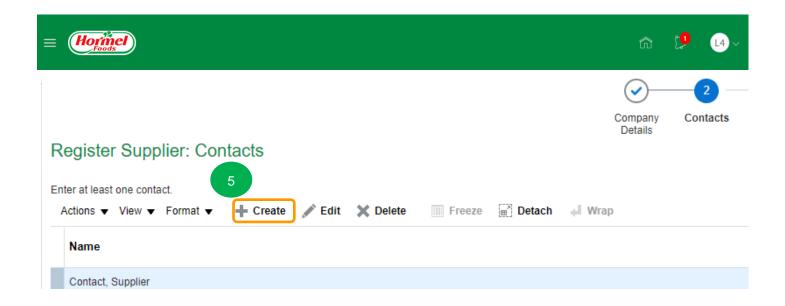


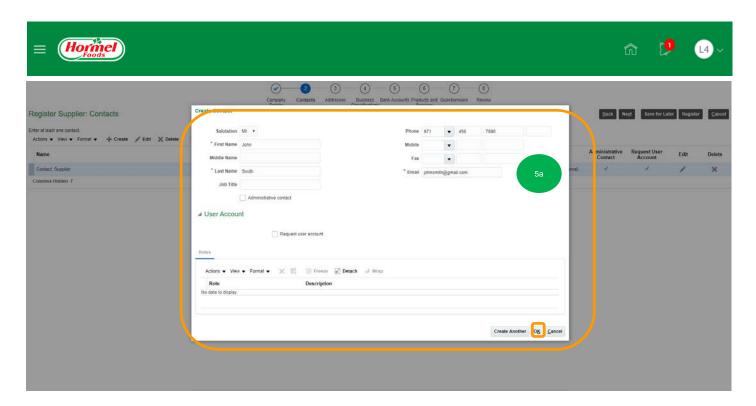
**Step 5:** In the **Contacts** screen, click **+ Create** to enter a new contact.

Step 5a: A pop-up box will appear. Fill in the required information and Click **OK**. The list of the supplier

roles is displayed below.

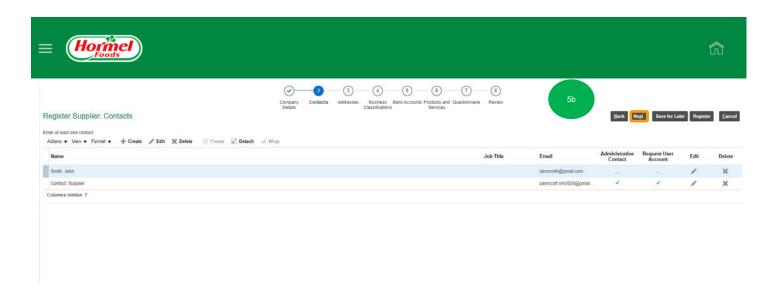
Step 5b: Click Next.







Role	Description
Supplier accounts receivable specialist	Manages invoices and payments for the supplier company.
Supplier bidder	Manages requests for quote, requests for proposal, and requests for information.
Supplier customer service representative	Manages inbound purchase orders and communicates shipment activities.
Supplier sales representative	Manages agreements and catalog pricing.
Supplier self-service administrator	Manages the profile information for the suppler company, including updating supplier contact information and administering user accounts.

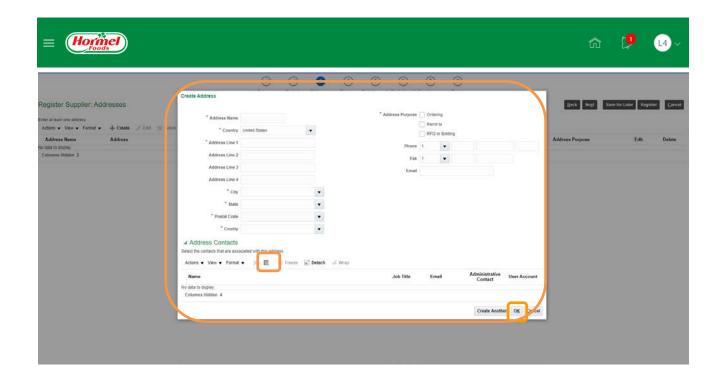


**Step 6:** A pop-up window appears. Update the required fields and click **OK**.



You can add Address Contacts against the address added by clicking the Add = icon.



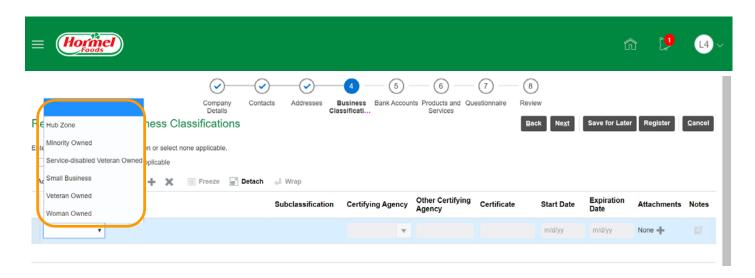


Step 7: A new address has been added.
Click Next to proceed to the next phase.

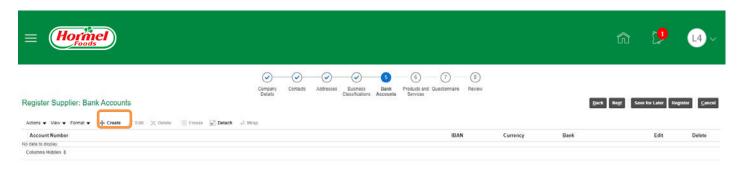




Step 8: The Business Classifications screen is displayed. If needed, add a classification. If supplier does not fit any classifications, Click None.

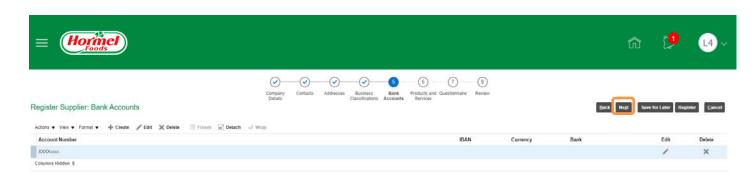


Step 9: On the **Bank Accounts** screen, click **+ Create** to update your bank details, similar to how you updated your address.



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- This is an optional field in the self-registration process.

Step 10: Once done, click Next.

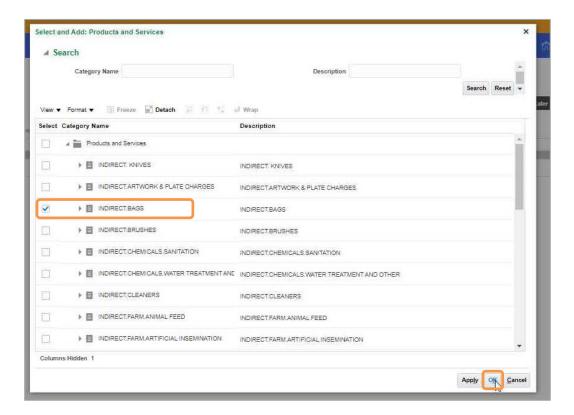




#### Step 11: On the Products and Services screen, click Select and Add.

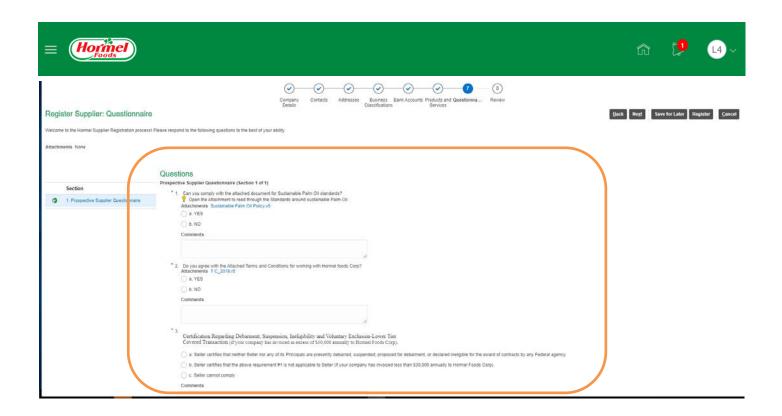


## Step 12: A pop-up window will appear. Select ALL desired Product and Services and Click OK.



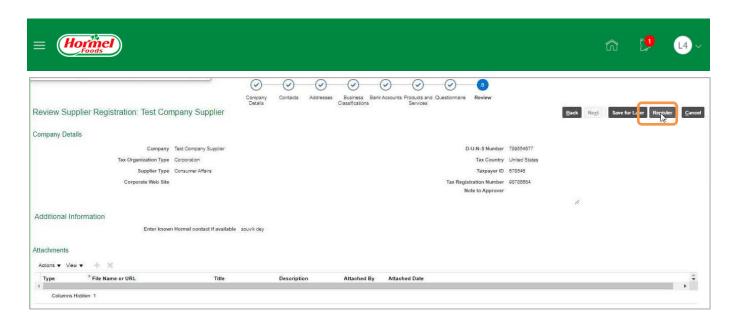


Step 13: On the Questionnaire screen, answer the questions, and click Next to proceed.



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- Make sure you read and understand the attachments.
- Step 14: You are now at the last and final stage. Review the details and click **Register** to submit your registration request.

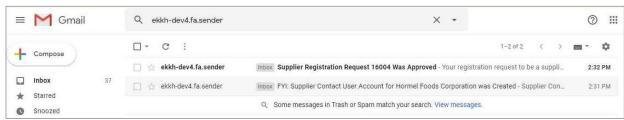




**Step 15:** A pop-up window appears. Click **OK**.



You will receive a notification via email if your request has been accepted or rejected.
 Pleaes make sure to check your junk folder.





# Supplier Portal Roles As of 05/01/2020

Role	Description
Supplier accounts receivable specialist	Manages invoices and payments for the supplier company.
Supplier bidder	Manages requests for quote, requests for proposal, and requests for information.
Supplier customer service representative	Manages inbound purchase orders and communicates shipment activities.
Supplier sales representative	Manages agreements and catalog pricing.
Supplier self service administrator	Manages the profile information for the supplier company, including updating supplier contact information and administering user accounts.



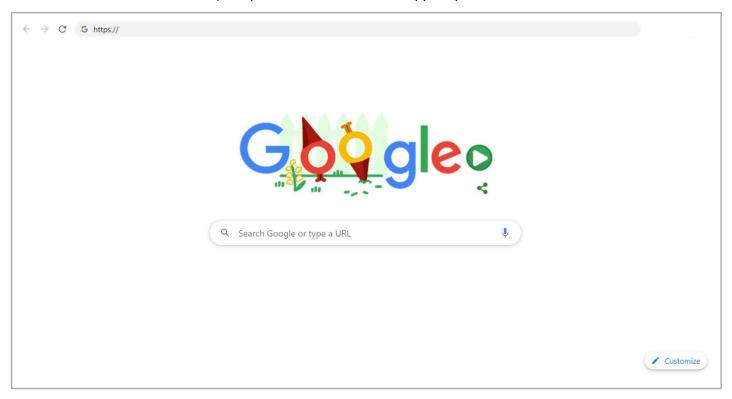
# **Login and Navigation**

Supply Chain Quick Reference Guide (QRG) As of 05/01/2020

## **Purpose:**

Provides step-by-step instructions on how to access and navigate the supplier portal.

Step 1: Using the Chrome browser, click on the link provided in the welcome email (or enter the URL in the browser window) to open the Hormel Foods supplier portal.

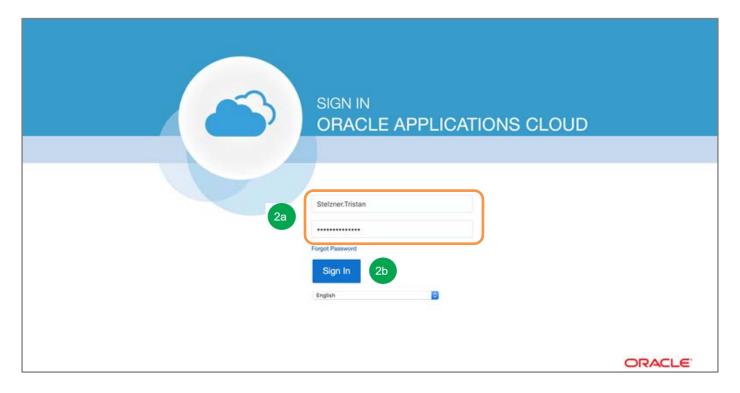




Step 2a: From the Oracle Application Cloud homepage, enter the username (Name.Name) and

password you were assigned.

Step 2b: Click on the Sign In button.





# **Updating Supplier Profile**

Supply Chain Quick Reference Guide (QRG) As of 05/01/2020

## **Purpose:**

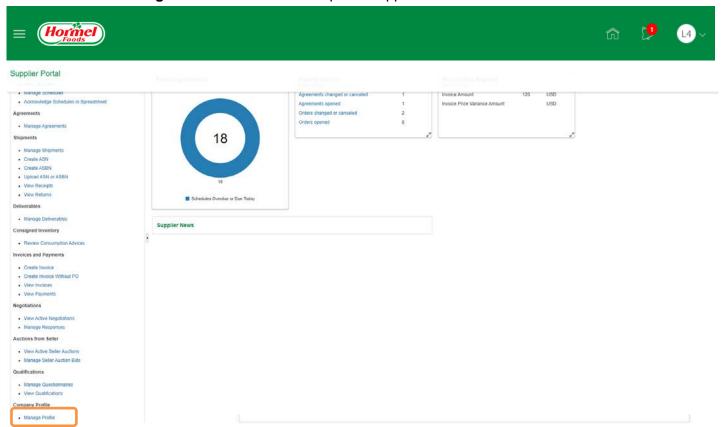
Provides step-by-step instructions on how to view and update their supplier profile information using the Hormel Foods supplier portal.

**Step 1:** Log into Oracle Cloud.



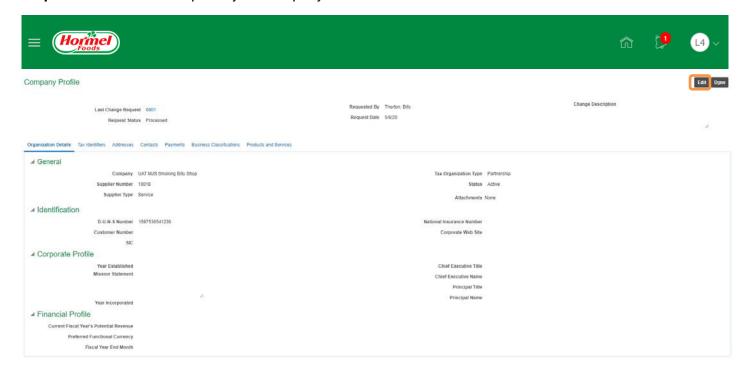


Step 2: On the left navigation pane of the supplier portal, scroll down to Company Profile and click Manage Profile to view and/or update supplier details.

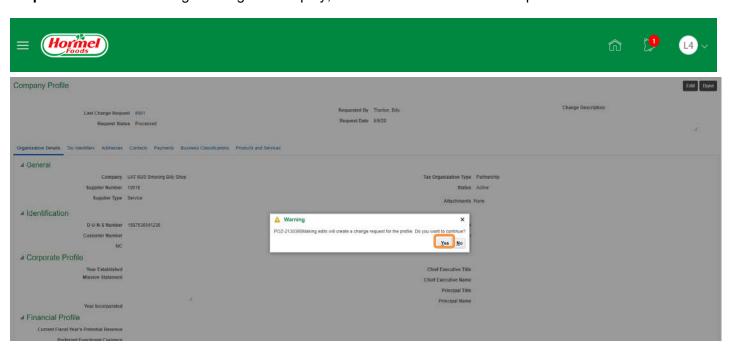




**Step 3:** Click **Edit** to update your company information.



Step 4: An edit warning message will display, click Yes to continue the edit process.



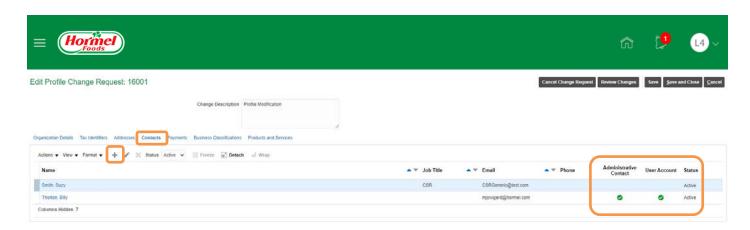


## **Step 5a:** The **Edit Profile Change Request** screen will appear.

Click on the **Contacts** tab to assign a contact if you haven't done so already. Click the **+** button to add an additional contact.

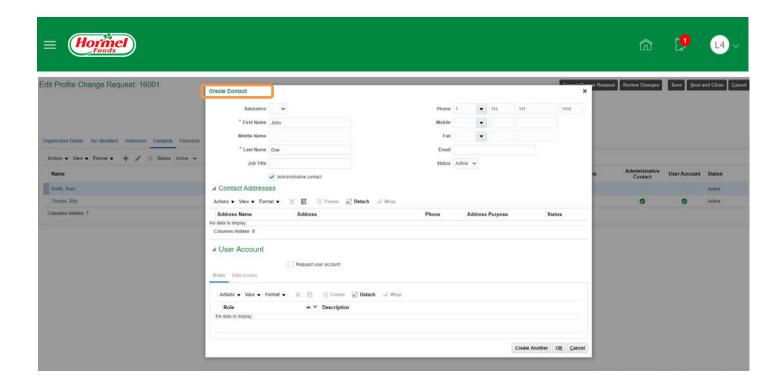


Note: When adding contacts to the portal, it is important to note the system will default to one
primary contact. You can add multiple contacts, and delegate roles to perform specific tasks
for each supplier site. You must activate these contacts as a user account in Oracle
Cloud. If other users are being added into the Supplier Portal, they will receive a subsequent
e-mail to login.



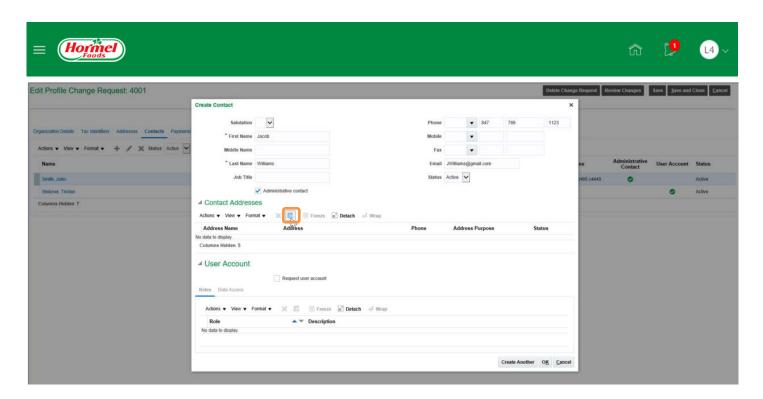


**Step 5b:** The **Create Contact** pop-up window will appear. Enter in the contact information.



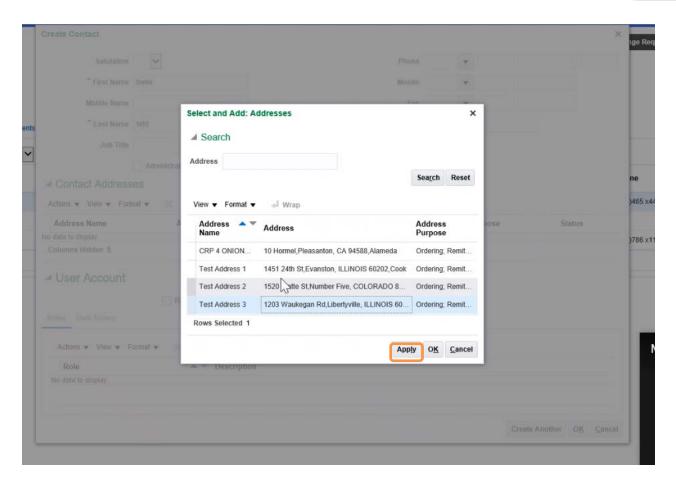


Step 5c: In the Contact Address section, click the <a> button</a> to assign the contact to one or multiple sites.



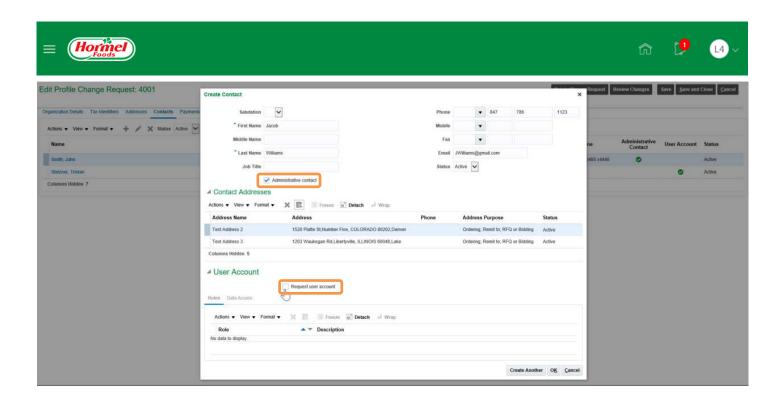
**Step 5d:** Select the sites you would like to assign the contact to and Click **Apply**.





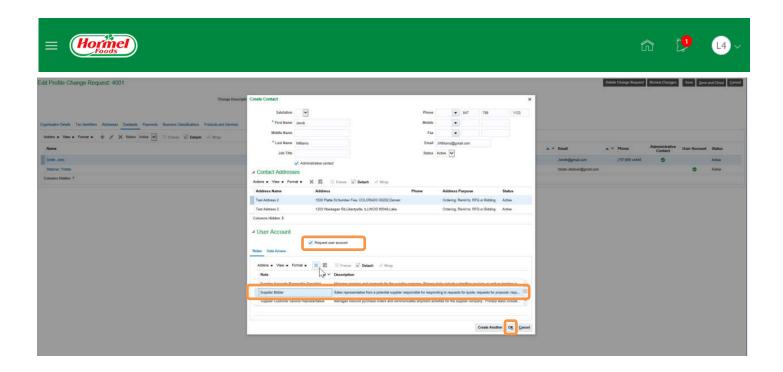


Step 5e: If you would like this contact to be the administrative contact, Click the **Administrative** Contact Checkbox. Click the **Request User Checkbox** to request a user account for the contact.



**Step 5f:** The roles within the **User Account** section will appear. Select the appropriate role and Click **OK**.

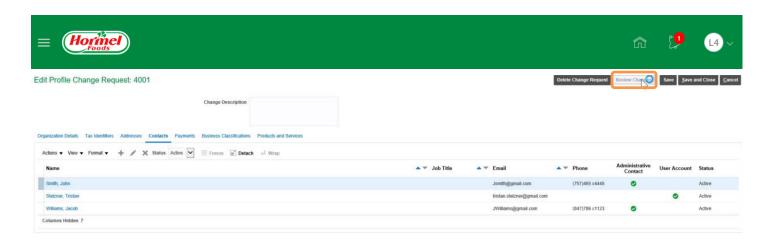




**Step 5g:** The Edit Profile Change Request screen will appear. Here you can continue to make additional profile changes. If you are ready to submit your changes, click **Review Changes**.

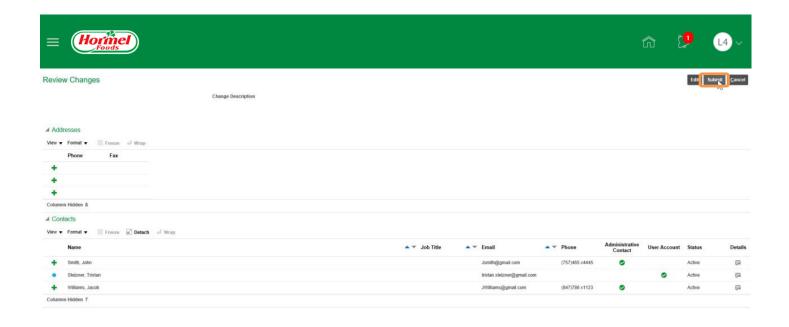
**Note:** The green check marked under "User Account" will appear once the contact has been approved by Hormel Foods' support team.

To review the Address change request steps, for example, proceed to step 5i in this guide.



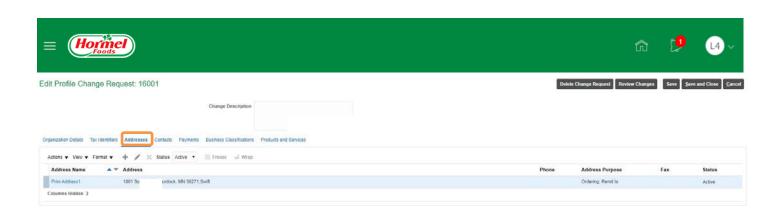


Step 5h: Click Submit.



**Step 5i:** If you wish to continue making changes to your profile, the **Edit Profile Change Request** screen will appear.

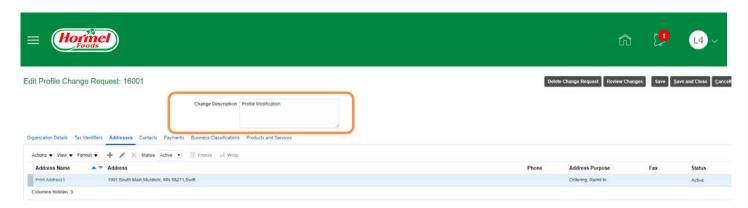
For this example, click on the **Addresses** tab to update a telephone number.



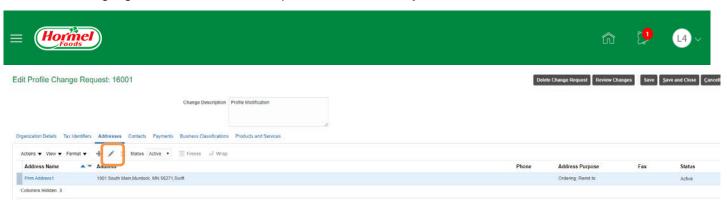
 Editable fields will have a grey box next to them. If a field you wish to edit is not available, please contact the Hormel Foods supplier administration team.

**Step 6:** Enter the profile details changes in the **Change Description** box.





Step 7: Highlight the address row to update, and click the pencil / to edit the selected address.

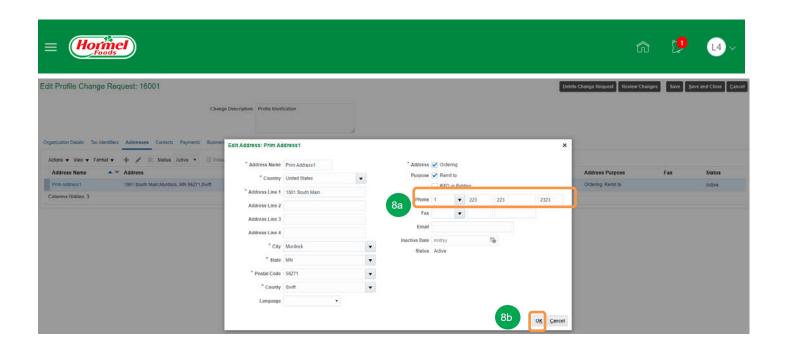


Step 8a: In the Edit Address window, make address, phone, email and other updates as needed.

For this example, we are updating the company's phone number.

**Step 8b:** After you make all updates, Click **OK**.



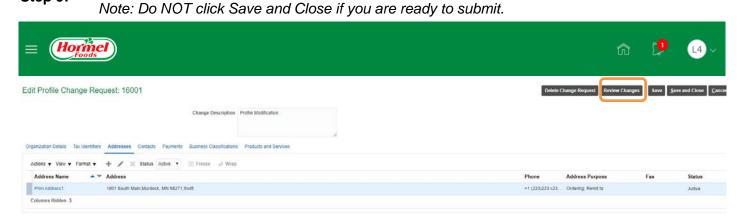


If there are multiple options for a value, the **Search and Select** window will appear, allowing you to make a selection. For example, *Pleasanton, Alameda, CA* or *Pleasanton, Alameda, California* 

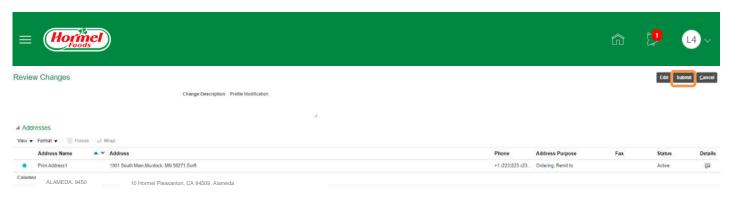


You must click **Review Changes on the Edit Profile Change Request** screen.

Step 9:



**Step 10:** Click **Submit** to send updates to the Hormel Foods supplier team for final review and approval.

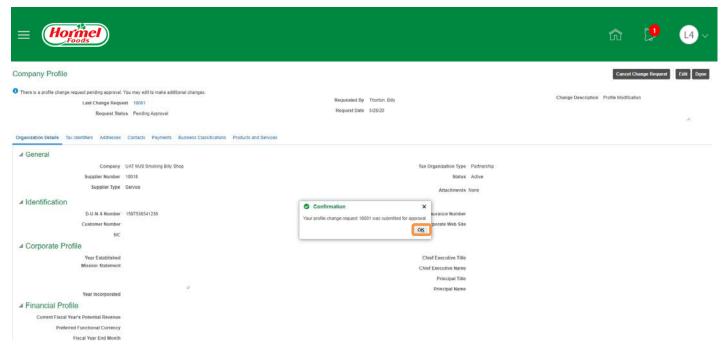




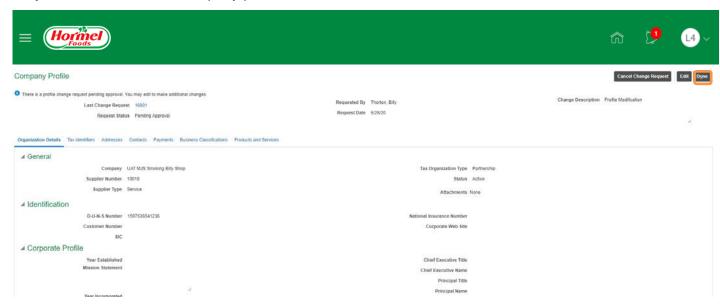
- All submitted updates will be reviewed and approved by the Hormel Foods supplier administration team before being published to the supplier portal.
- Notification(s) will be delivered regarding the approval or rejection of the submitted change.



Step 11: A Confirmation pop-up window will appear, click **OK** to acknowledge the changes been submitted.



**Step 12:** To close the company profile view, click **Done**.





# Acknowledge & Review Agreements and Purchase Orders Supply Chain Quick Reference Guide (QRG)

As of 05/11/2020

## **Purpose:**

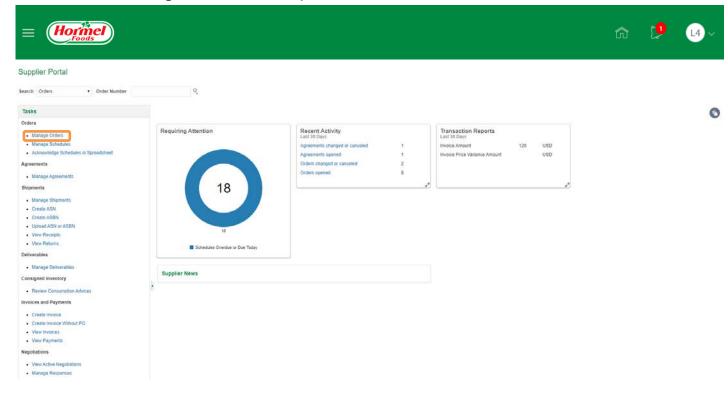
Provides step-by-step instructions on how to acknowledge and review agreements and purchase orders in Oracle Cloud.

Step 1: Log into Oracle Cloud.

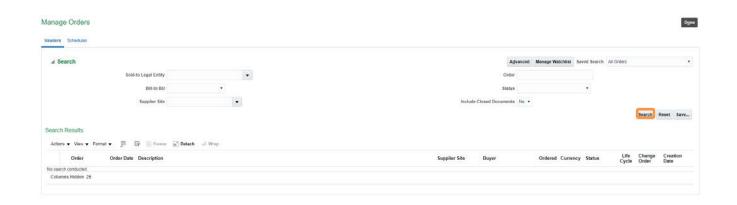




**Step 2:** On the supplier portal's left navigation pane, scroll down to **Orders** and click **Manage Orders** to review purchase orders.

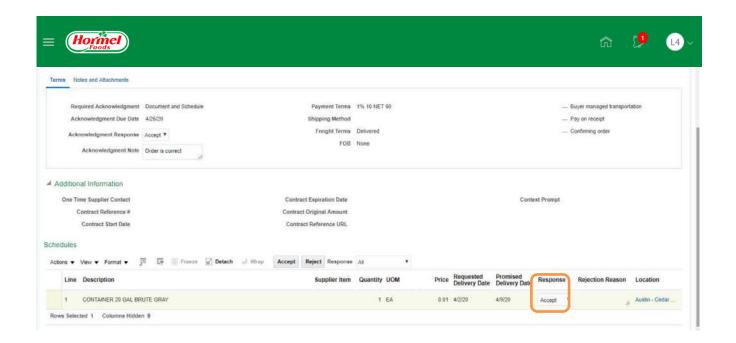


**Step 3:** Use the applicable search fields below to search for your purchase order.

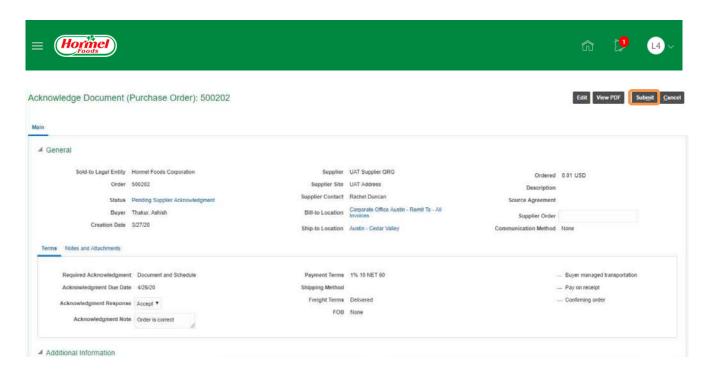


**Step 4:** Review the PO. Once reviewed, Click **Accept or Reject** for your purchase order.



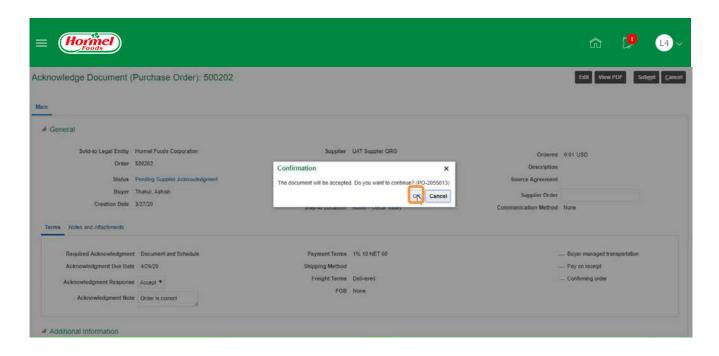


### Step 5: Scroll to the top and Click Submit

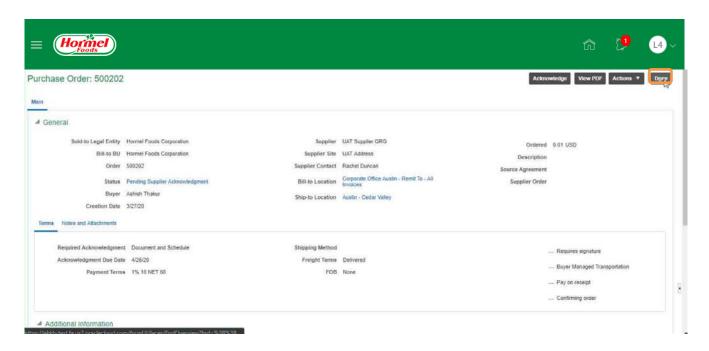




## Step 6: Click OK.

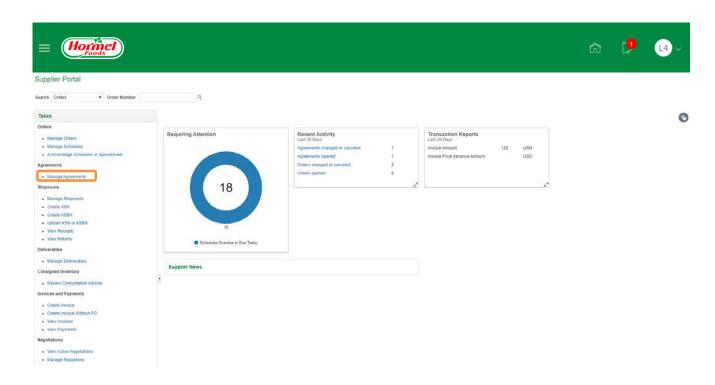


## Step 7: Click Done.

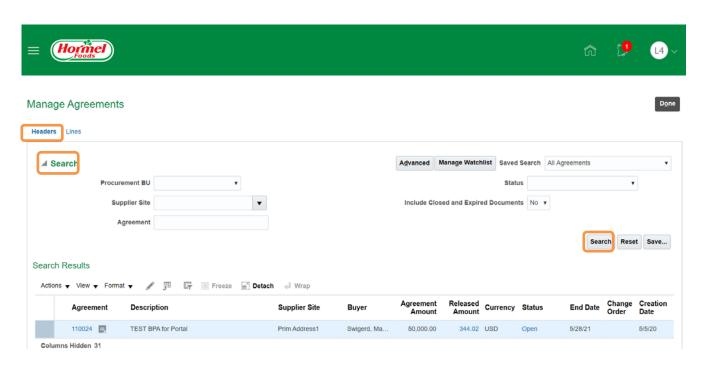




Step 8: On the supplier portal's left navigation pane, scroll down to **Agreements** and click **Manage Agreements**.

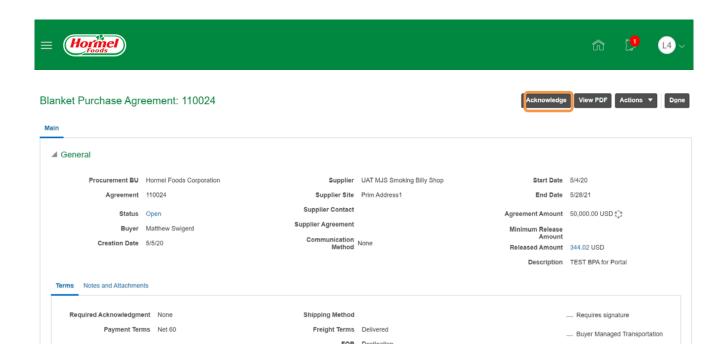


Step 9: Search for the agreement using the fields below and click the agreement number you wish to view.

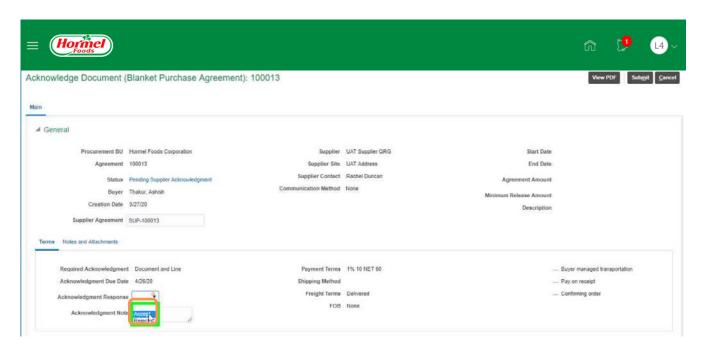


Step 10: Review the agreement and Click Acknowledge.





**Step 11:** Select Accept or Reject for the Acknowledgement Response.

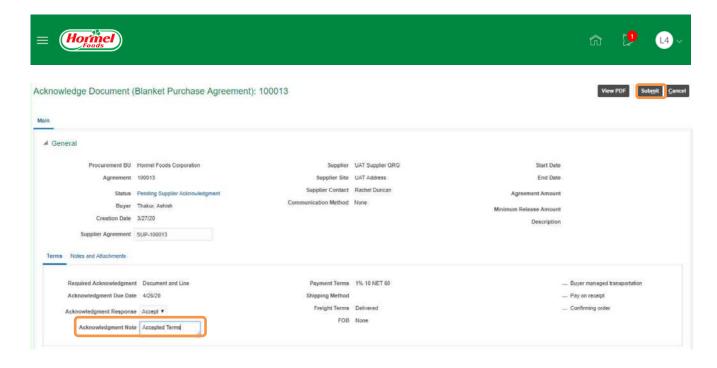




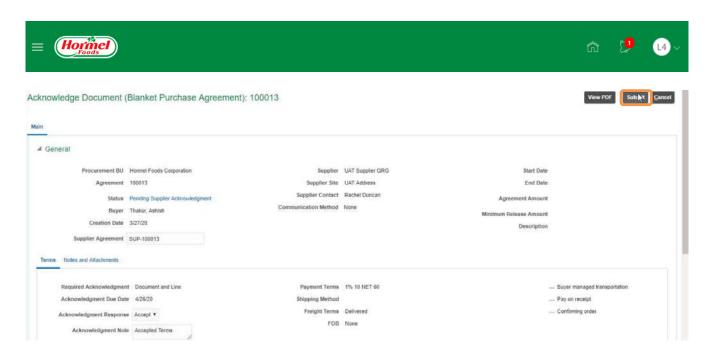
Preferred acknowledgement is at the header. However, there can be acknowledgement at the line level. In that case you would need to acknowledge each line on the purchase order.



Step 12: Option to enter in the Acknowledgement Note.

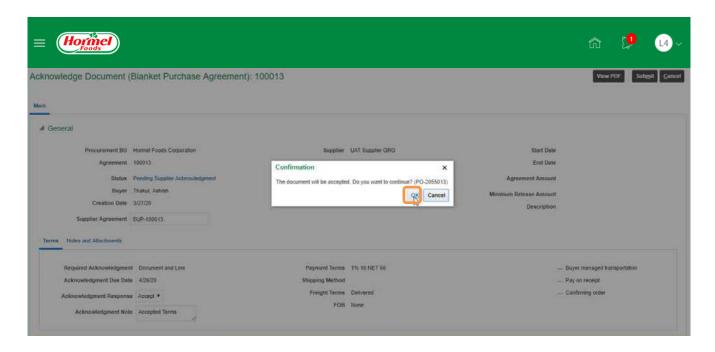


Step 13: Scroll back to the top and Click Submit.

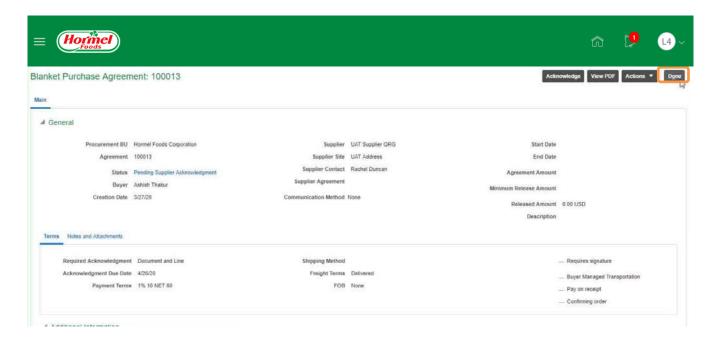


Step 14: Click OK.





Step 15: Click Done.





# **Creating Purchase Order Change Request**

Supply Chain Quick Reference Guide (QRG) As of 05/11/2020

## Purpose:

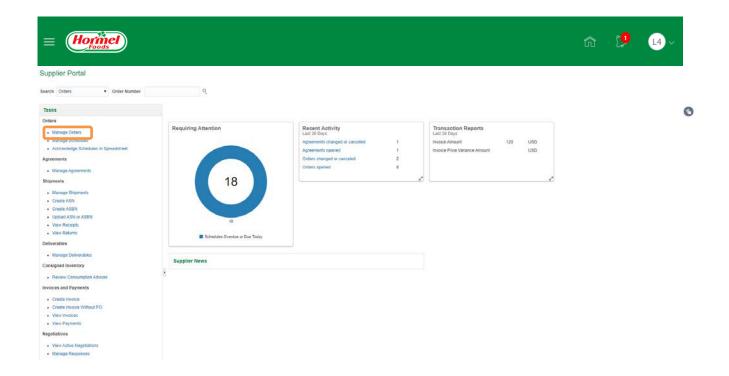
Provides step-by-step instructions on how to create a purchase order change request.

Step 1: Log into Oracle Cloud.

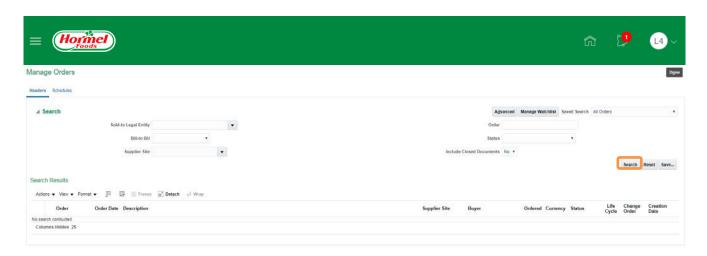


Step 2: Click on Manage Orders.



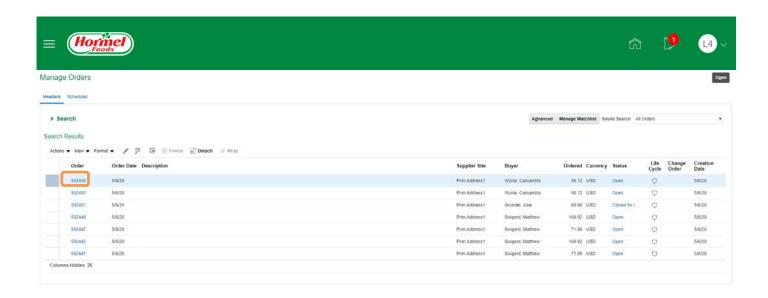


Step 3: Enter in order number. If you don't know your order number, leave the data fields blank and Click Search.

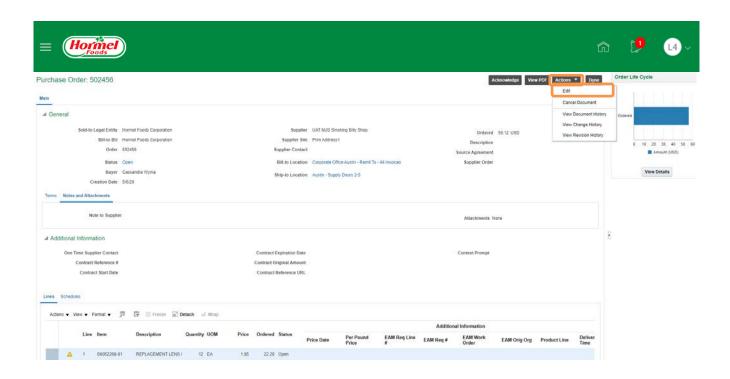




Step 3: Click on the appropriate order column.

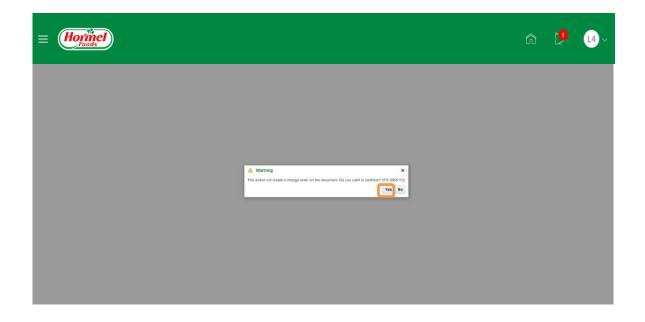


## **Step 4:** Purchase order details will appear for that order number. Click **Actions** and **Edit**.

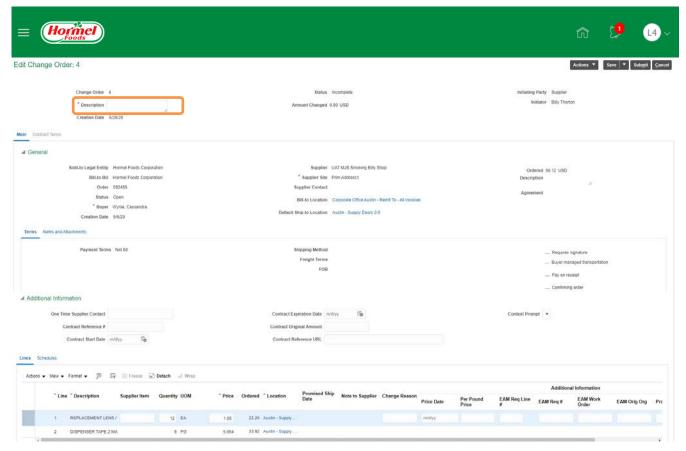




**Step 5:** A warning pop-up box will appear. Click **Yes**.



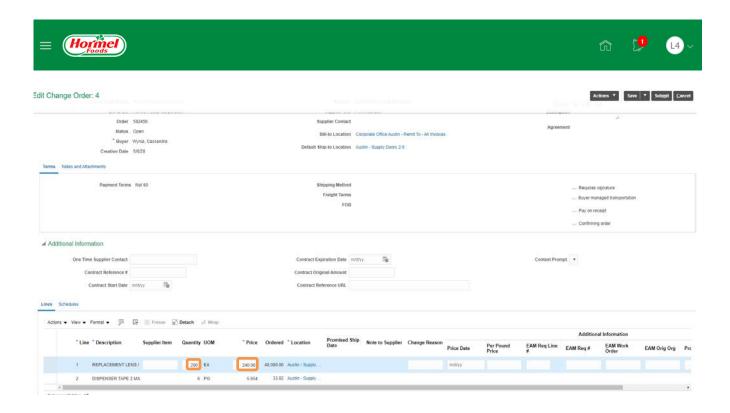
Step 6: The Edit Change Order screen will appear. Enter a Change Reason in the Description box. Scroll to the bottom to view the individual purchase order lines.



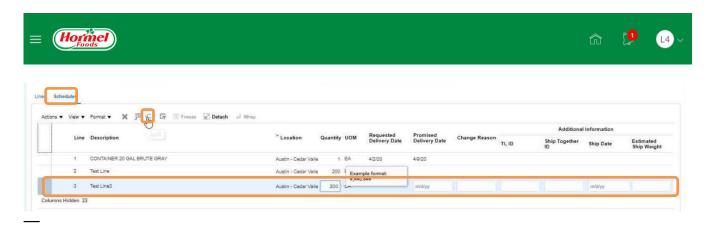


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- Delivery dates changed at schedule level
- Price or quantity changes done at the header level

**Step 7:** Make the appropriate updates to the line items below.

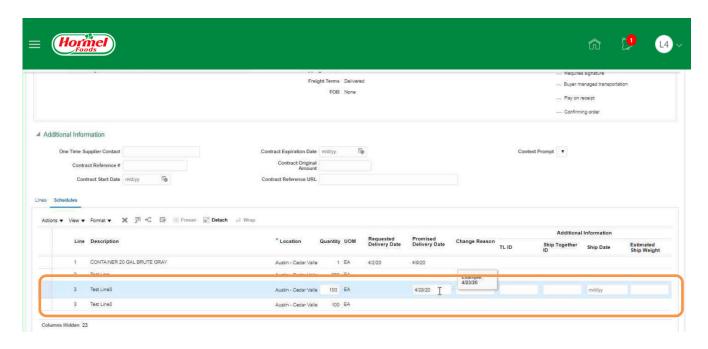


Step 8: Click on the **Schedules** tab. To split a line for delivery dates, for example, highlight the line you'd like to split and then Click the button at the schedule level.

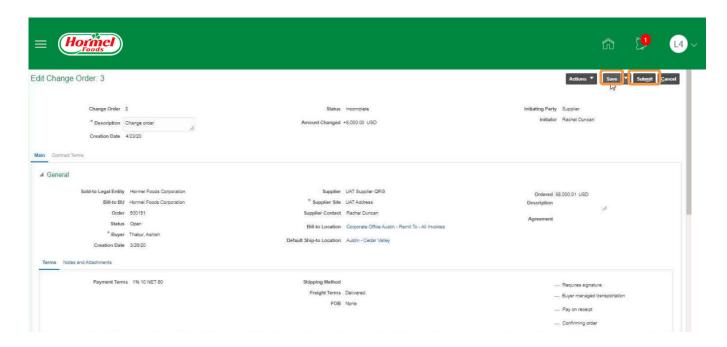




Step 9: Once the line item is split, update the quantity and delivery date field on both lines. Total quantity of both lines must match the quantity of the original line.

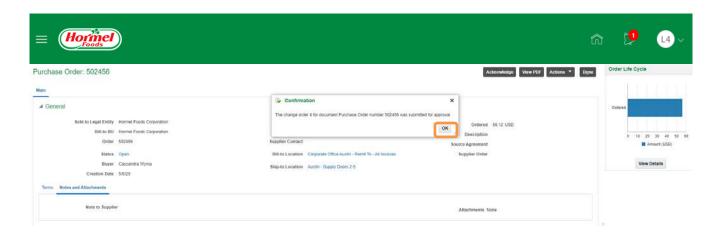


Step 10: Click Save and then Click Submit.

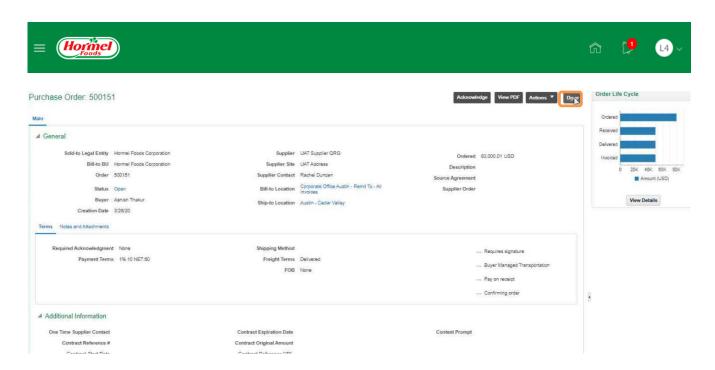




Step 11: A confirmation pop-up window will appear. Click OK.



### Step 12: Click Done.





# **Responding to Sourcing Events or Negotiations**

Supply Chain Quick Reference Guide (QRG) As of 05/11/2020

### **Purpose:**

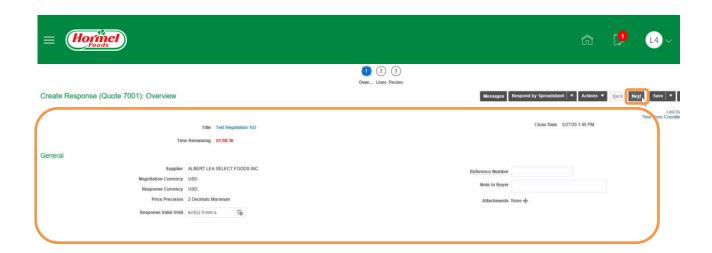
Provides step-by-step instructions on how to respond to sourcing events.

Step 1: Log into Oracle Cloud.

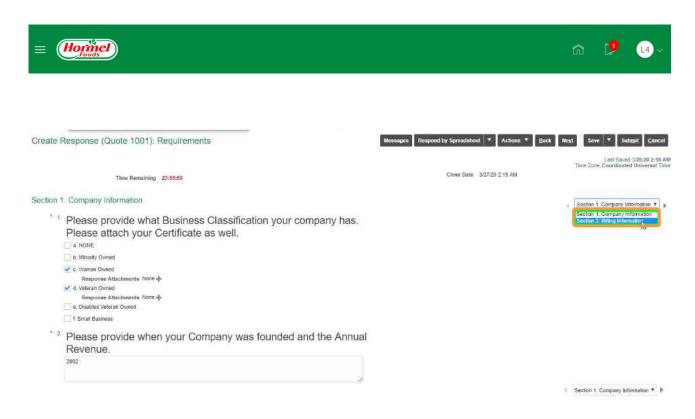


Step 2: If you clicked the portal link you received via e-mail, you will be brought to the Negotiation Overview screen. You can also navigate here by logging into the portal. In Section 1 on the Create Response screen, please respond to the questions in the requirement section.



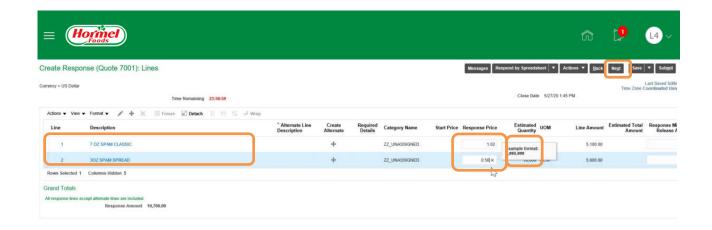


**Step 4:** If there are more section to the requirements, navigate to **Section 2**, and so on.

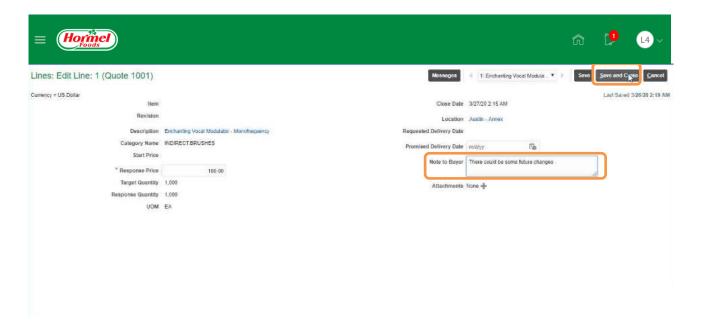


Step 5: The Create Response: Lines screen will appear. Enter in your response price and quantity if applicable. Click Next.



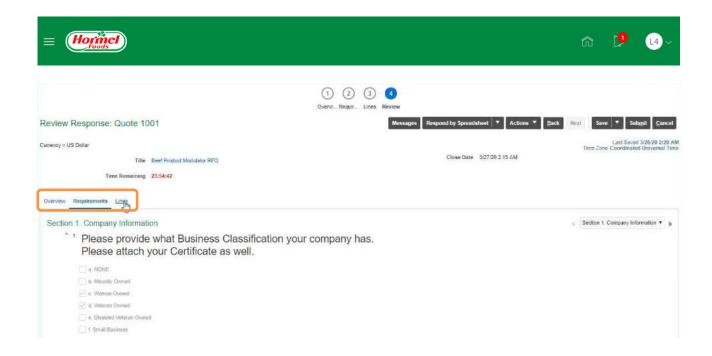


Step 6: Option to enter in a comment in the Note to Buyer box and click Save and Close.

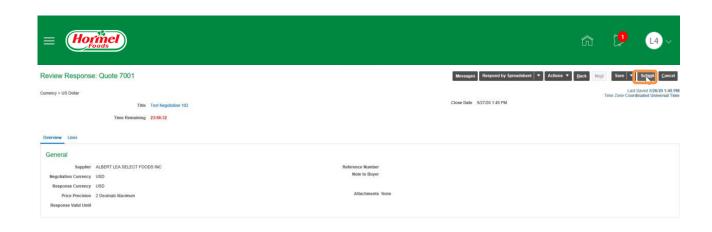




### Step 7: The Review Response screen will appear. Review all tabs prior to submitting.

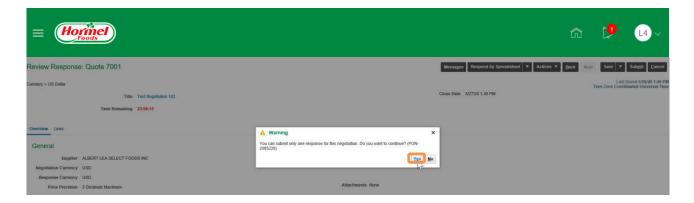


### Step 8: Click Submit.

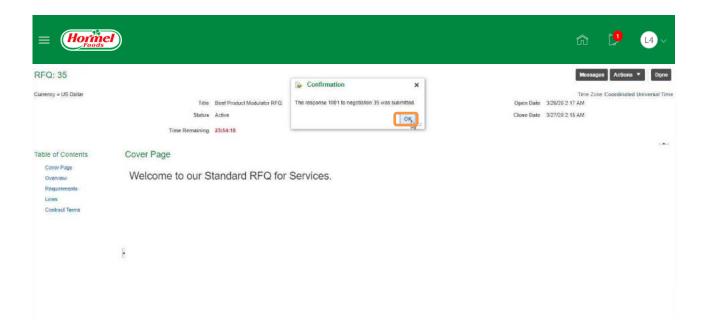


Step 9: A notification box will appear. Click Yes to continue.





Step 10: Click OK and Click Done.





# Reviewing Invoice, Payment, and Receipt Information

Supply Chain Quick Reference Guide (QRG) As of 05/11/2020

### **Purpose:**

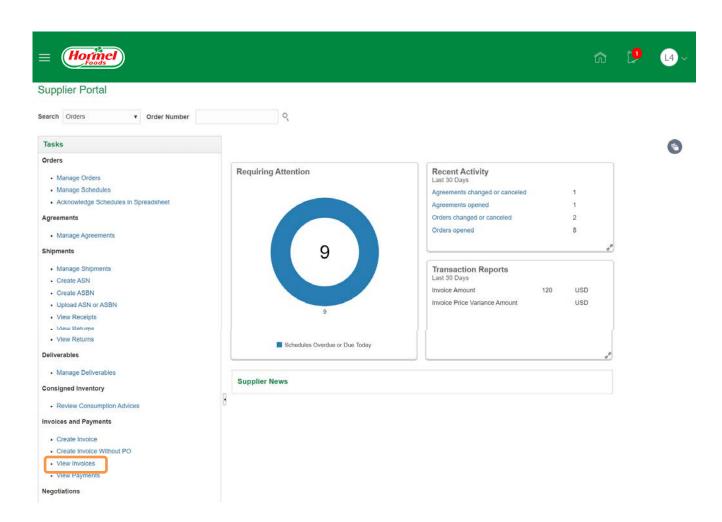
Provides step-by-step instructions on how to create a purchase order change request.

Step 1: Log into Oracle Cloud.



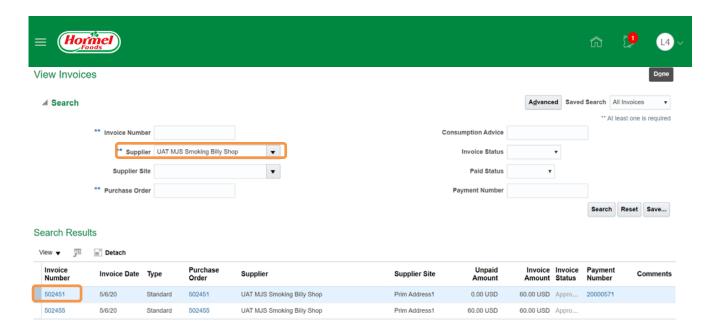
Step 2: The supplier portal screen will display. Scroll down and click View Invoices.



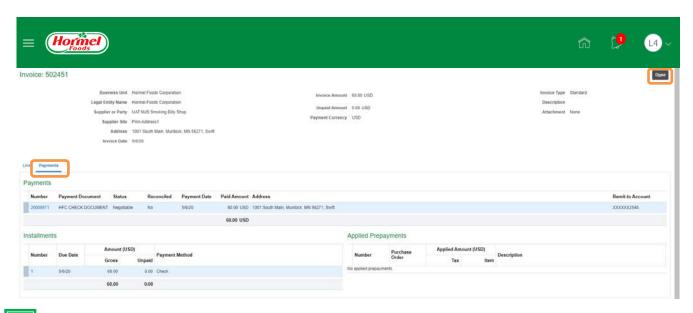


Step 3: The **View Invoices** screen will display. Search for a particular invoice using the search fields below. Click on the **Invoice Number** you would like to view.





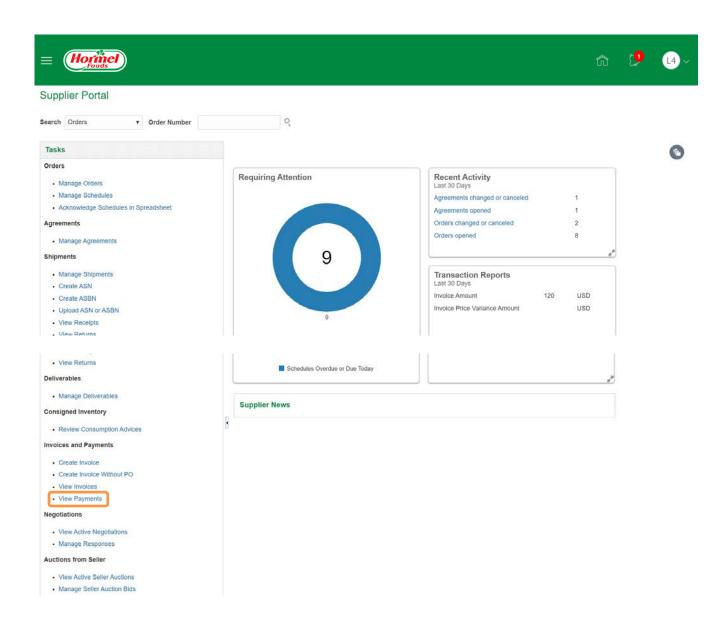
Step 4: The details for the invoice selected will appear. Click on the **Payments** tab. Scroll down to see all the details and Click **Done**.



Anything underlined in blue serves as a hyperlink to a different document.

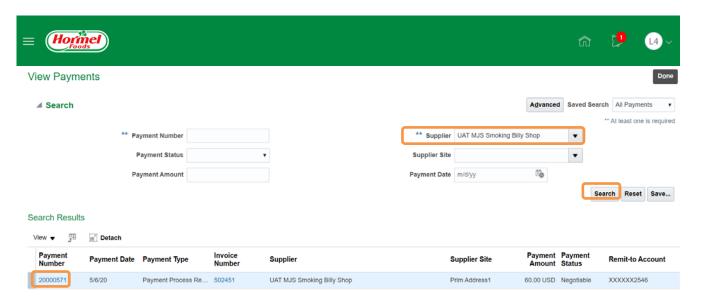
Step 5: You will return to the Supplier Portal screen. Click View Payments.



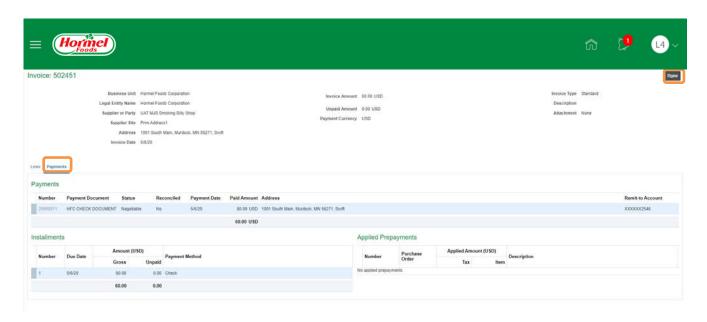


Step 6: The View Payments screen will display. Search for a particular payment using the search fields below. Click on the Payment Number you would like to view.



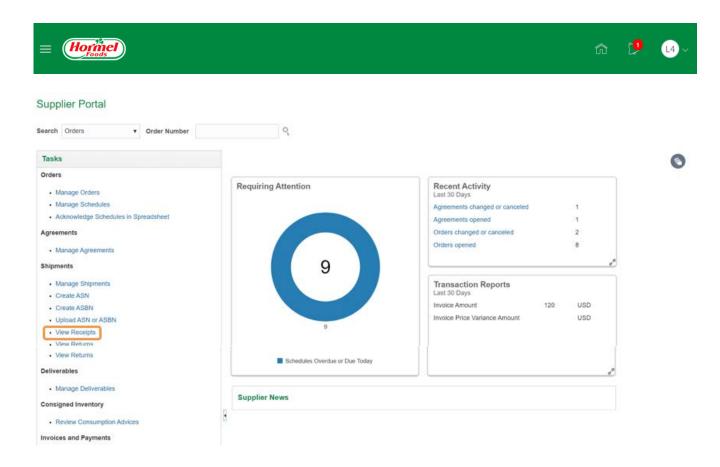


Step 7: Payment details will appear. Click on the **Payments** tab. Scroll to the bottom to view all the details Click **Done**.

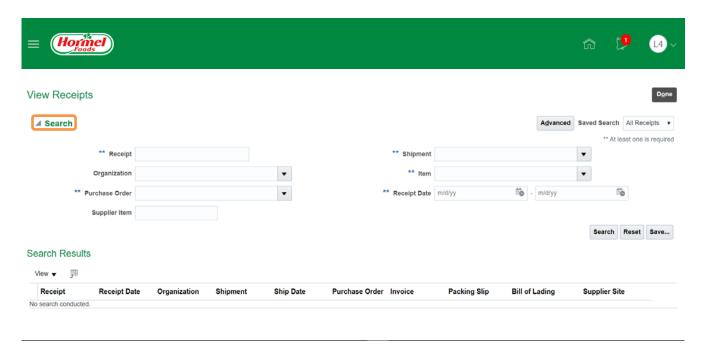




Step 8: The supplier portal screen will appear. Click View Receipts.

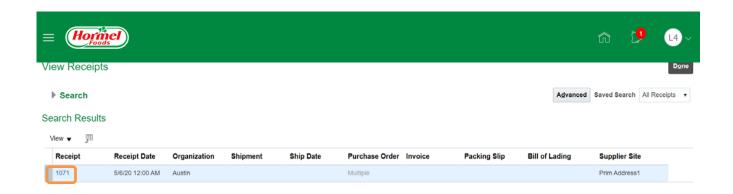


**Step 9:** Use the search fields to look up receipts.

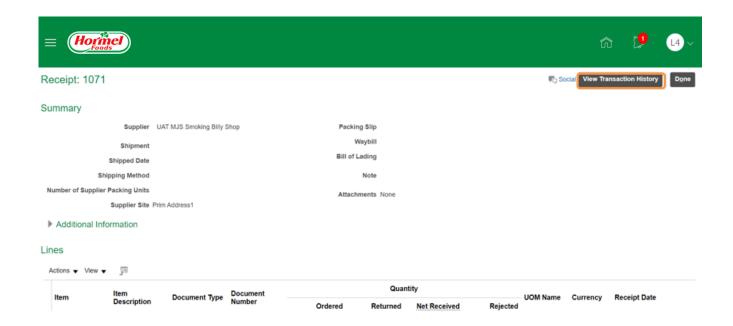




Step 10: Click on the Receipt number you want to view.

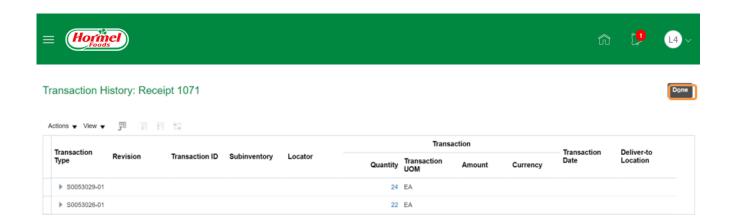


Step 11: Scroll to the bottom to view all the details of your receipt. Click **View Transaction History** in order to view more details.





## **Step 12:** View the transaction history. Click **Done**.





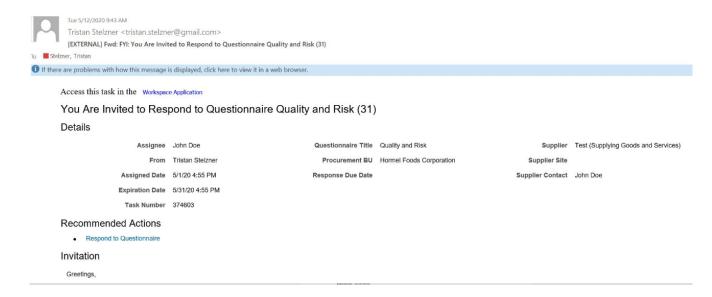
# **Completing Supplier Questionnaire**

Supply Chain Quick Reference Guide (QRG) As of 05/01/2020

### **Purpose:**

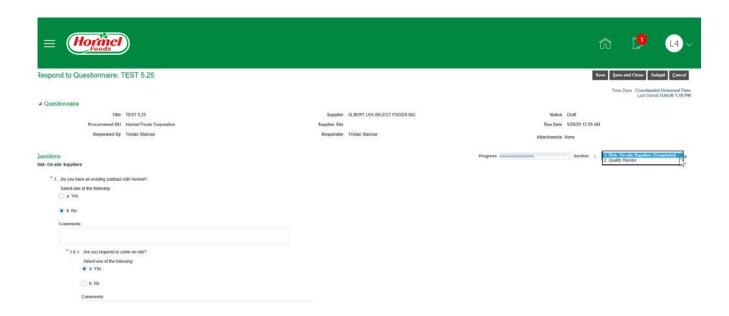
Provides step-by-step instructions on how to view and update their supplier profile information using the Hormel Foods Supplier Portal.

Step 1: You will receive an e-mail with an invitation to complete a questionnaire for quality and risk purposes.

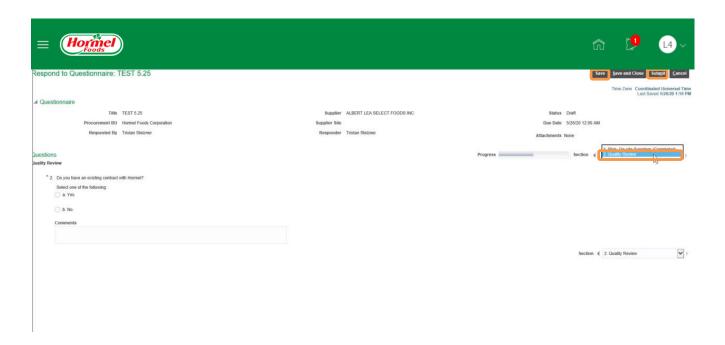


Step 2: The questionnaire below will appear. As you click your responses, questions will continue to branch until you arrive at the last question.





Step 3: Once all questions are answered, scroll to the top and Click Save and then Click Submit.





# Step 4: Click OK, and then Click Done.

